

Code of conduct for parents and carers

We are committed that all children are safeguarded whilst in our care. You can help us to maintain our responsibilities in the following ways.

Please do:

- Share information with staff on your child's development, health and wellbeing
- Let us know if someone else is collecting your child and give them a password
- Collect your child on time – if you are going to be unavoidably late please call the nursery and let us know
- Ensure you can safely transport your child to and from nursery using age appropriate car seats
- Feedback and suggestion and ideas to nursery staff
- Direct any worries, concerns or complaints to your key person or a member of the management team.

Please refrain from:

- Shouting at, smacking or physically punish your child (ren) or any other child whilst at nursery
- Using inappropriate language or displaying aggressive or threatening behaviour towards staff children or other parents/carers either in person on the phone or in writing
- Collecting children from the nursery if you consumed alcohol, medication or other substances that have affected your judgement or responses
- Discussing sensitive issues within earshot of your child or other children
- Taking photos or videos of children other than your own
- Using mobile phones within the nursery

If at any time staff member feels they are threatened or is physically assaulted by a parent or carer, the police will be contacted.

This policy was adopted on	Signed on behalf of the nursery	Date for review
<i>September 2022</i>	<i>Emilia Olkowska</i>	<i>September 2023</i>